

ABSTRACT OF THE DISCLOSURE

The invention relates to a method, system and computer program product for tracking time spent at a location by a person. The invention involves (a) providing at least one machine-readable location identification code at the location to provide location information for the
5 location; (b) providing the person with a reader for reading the at least one machine-readable location identification code at the location; (c) on arrival of the person at the location, reading a first-read machine-readable location identification code in the at least one machine-readable location identification code using the reader and determining departure time based on when the
10 first-read machine-readable location identification code is read; (d) on departure of the person from the location, reading a last-read machine-readable location identification code in the at last one machine-readable location identification code using the reader and determining an arrival time based on when the last-read machine-readable location identification code is
15 read; and, (e) recording service information data comprising the arrival time and the departure time.